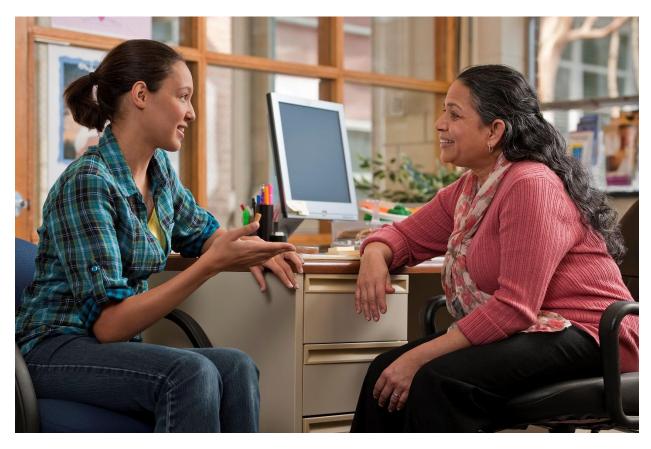
Rethinking How We Listen and Respond in WIC for Clerks and Techs Workbook





2019

Rethinking How We Listen and Respond in WIC for Clerks and Techs

This mini-series addresses many common misperceptions about using motivational interviewing in the WIC clinic setting, as well as, practical ways WIC staff can overcome their own barriers.

Simply follow the links to view the videos for *Rethinking How We Listen and Respond in WIC*. This mini-series is about 15 minutes. You can check the boxes below to track your progress.

Once you finish the course, please complete the Self-Reflection form and Certificate of Completion.

Web Link: www.wichealth.org/Support

Overview – Purpose: It is Possible to Apply
Lesson 1 – How Do WIC Moms Want to Be Treated?
Lesson 2 – Setting the Tone, MI Isn't Just for CPAs



Rethinking How We Listen and Respond in WIC For Clerks and Techs

Self-Reflection

Name:	Date:
What I learned from Rethinking How I and Techs.	We Listen and Respond in WIC for Clerks
One or more benefits of using motivational i	nterviewing with WIC clients:



Michigan WIC Program Client Centered Services Skills Development

Certificate of Completion

This is to certify that

	(Attendee)
Has successfully co	mpleted the mini-series
O	sten and Respond in WICs and Techs
On	(Date)

__ (Supervisor/Manager)